What is it?
The Homelessness Prevention System (HPS) program provides assistance to low-income families or individuals who are at risk of losing their housing, including: temporary financial assistance, legal support, case management and other services.

Who is eligible to receive HPS assistance?
All are welcome to apply regardless of race, sex, color, age, religion, actual or perceived gender identity, sexual orientation, disability, ethnic or national origin, or familial or immigration status. No information about immigration status will be collected; citizenship or legal residency is not required for eligibility. The following guidelines are used to determine eligibility:

- Resident of Santa Clara County
- Low-income (based on federal guidelines; approx. $137,100 for a 4-person household)
- Currently housed but at risk of losing housing within approximately 14 days, for example:
  - can’t pay upcoming rent
  - received an eviction notice
  - unsafe to remain in current housing
  - must leave current housing for other reasons
- At high risk of homelessness based on a short assessment questionnaire

How can I find out if I qualify?
You can schedule a ‘pre-screening’ appointment by calling (408) 926-8885, emailing info@preventhomelessness.org, or contacting any of the participating agencies listed on the program flyer. The pre-screening includes an interview and questionnaire, and generally takes 1-2 hours to complete. If you meet initial initial requirements, you will be asked to provide documentation confirming your eligibility.

What type of information will I need to provide?
Required documentation is flexible and may vary depending on your situation. In general, you will be asked to provide IDs for all household members, a lease agreement, income documentation for the past 2 months, and recent bills. If you don’t have some of these documents, there may be other options. Any HPS agency can provide more information on specific documentation needs and work with you on your individual situation.

What if I don’t qualify for HPS assistance?
Some agencies may have additional resources available to offer emergency services to households at risk of homelessness. An agency representative will guide you to any other resources that may be helpful in your situation.

How can I get connected to legal help?
Any HPS agency can refer you to the Law Foundation, who will provide information and determine if you’re eligible to receive free legal assistance. You can also call the Law Foundation directly at (408) 280-2424 or visit lawfoundation.org/housing for more information.
Call any of the following agencies to schedule an appointment

**HPS AGENCIES**
These agencies can screen for eligibility AND provide services

- **Amigos de Guadalupe** | San Jose
  1897 Alum Rock Ave #35, San Jose, CA 95116
  (408) 341-6080

- **Bay Area Community Health** | San Jose
  2726 Aborn Road, San Jose CA 95121
  510-290-9297 • bach.health

- **Community Services Agency** | Mountain View & Los Altos
  204 Stierlin Rd, Mountain View CA 94043
  (650) 968-0836

- **Family Supportive Housing** | San Jose
  692 North King Road, San Jose CA 95133
  (408) 926-8885

- **HomeFirst** | San Jose
  1509 Agnew Road, Santa Clara, CA 95054
  408-786-8538 • hpsinfo@homefirstscc.org
  www.homefirstscc.org

- **Housing Choices** | San Jose
  20 Great Oaks Blvd, #205, San Jose, CA 95119
  408-498-5777 • www.housingchoices.org

- **International Children Assistance Network** | San Jose
  2072 Lucretia Ave, San Jose, CA 95122
  (408) 480-5502 or (510) 592-7901 • hps.renthelp@ican2.org

- **Latinas Contra Cancer** | San Jose
  25 N. 14th St, #900, San Jose, CA 95112
  (408) 280-0811 • latinascontracancer.org

- **LifeMoves - Opportunity Center** | Palo Alto
  33 Encina Ave, Palo Alto CA 94301
  (650) 853-8672 x 438

- **LifeMoves - Villa** | San Jose
  184 South 11th Street, San Jose CA 95112
  (408) 271-0685 x 641

- **Sacred Heart Community Service** | San Jose
  1381 S. 1st St, San Jose CA 95110
  (408) 709-2364

- **The Salvation Army** | San Jose
  359 N. 4th St, San Jose CA 95112
  (408) 282-1165

- **St. Joseph’s Family Center** | Gilroy
  7950 Church Street, Suite A, Gilroy CA 95020
  (408) 842-6662 x21

**Sunnyvale Community Services** | Sunnyvale & Alviso 95002
1160 Kern Ave, Sunnyvale CA 94085
(408) 738-4321

**West Valley Community Services** | Cupertino
10104 Vista Dr, Cupertino CA 95014
(408) 255-8033

**HPS AGENCIES FOR SURVIVORS OF DOMESTIC VIOLENCE (DV), HUMAN TRAFFICKING (HT), OR SEXUAL ASSAULT (SA) ONLY**
These agencies can screen for eligibility AND provide services to people needing assistance with issues of DV, HT, or SA

- **AACI - Asian Americans for Community Involvement (DV, HT)** | San Jose
  24-hour hotline: (408) 975-2739

- **Community Solutions (DV, HT, SA)** | Morgan Hill
  24-hour hotline: (877) 363-7238

- **Next Door Solutions (DV)** | San Jose
  24-hour hotline: (408) 279-2962

- **YWCA (DV, HT, SA)** | San Jose
  24-hour hotline: (800) 572-2782

**HPS REFERRAL AGENCIES**
These agencies can screen for eligibility only; if it is determined you may qualify for HPS services, you will be referred to one of the agencies listed above

- **Carry the Vision** | Gilroy
  (408) 275-6133

- **Midtown Family Services** | San Jose
  (408) 642-5852

- **South County Compassion Center** | Gilroy, Morgan Hill, San Martin
  (408) 763-7120 extension 100

This referral DOES NOT GUARANTEE that you will receive assistance. Assistance MAY OR MAY NOT be provided depending upon household eligibility and availability of funding.

Revised 2/22/2024. For the most up to date information, please visit destinationhomesv.org/homelessness-prevention